

Tuesday 12th May 2015

Advice to Europcar customers concerning the abolition of the paper counterpart to the UK photocard driving licence

From 8 June 2015, the paper counterpart to the UK photocard driving licence will not be valid and will no longer be issued by DVLA and, whilst they will still be valid, "old style" UK paper-based licences will no longer be annotated with endorsements.

With effect from this date, any UK driving licence holders hiring a vehicle from Europcar within the UK will need to use "Share Driving Licence", the new online service from the DVLA, for validation of their driving record.

To view and create a one-time passcode the driver should go to <https://www.gov.uk/view-driving-licence> where s/he will be asked to submit their:

- Driving licence number
- National Insurance number
- Postcode

The passcode, which will be valid for a maximum period of 72 hours from the point it is generated, must be presented and still be valid when picking up any rental vehicle from Europcar.

Any drivers unable to obtain a passcode should call the DVLA Customer Contact Centre on 0300 083 0013 (Mon - Fri 9am - 5pm).

Alternatively, provided the driver brings their National Insurance number, Europcar can help them obtain the passcode by giving them access to 'Share Driving Licence' when picking up the vehicle.

UK driving licence holders hiring vehicles outside of the UK and any drivers holding a non-UK driving licence are unaffected by these changes.

For all UK and non UK rentals a valid photocard driving licence (or the 'old style' UK paper licence) must be presented.

For more information around the driving licence changes and guidance on using 'Share Driving Licence', drivers can visit <https://www.gov.uk/government/news/driving-licence-changes>.